



Capital One  
P.O. Box 20205

www.capitalone.com/solutions

Friday, January 14, 2011

**Pay \$1,109.15 by 03/15/11 to settle your account!**

Re: Your account number: \_\_\_\_\_  
Customer number: \_\_\_\_\_  
Balance as of 1/13/2011: **\$2,218.29**

Dear Ms. \_\_\_\_\_

We'd like to offer you a settlement on your Capital One account referenced above. If you pay \$1,109.15 by 03/15/11, we'll consider your account settled and stop collection efforts on the remaining balance.

You can make your payment several ways:

- You may be able to login to [www.capitalone.com/solutions](http://www.capitalone.com/solutions)
- Secure check-by-phone - by calling the toll-free number below
- Western Union - reference your account number and use city code "BROAD VA"
- Money Gram - use receive code
- Mail your payment overnight to:

Capital One  
Attn: Payment Processing  
6125 Lakeside Road, Suite 800

Please write your 16-digit account number on your payment and include the enclosed payment coupon.

If you can't make the settlement payment, please give us a call at the number below to make other mutually agreeable payment arrangements.

Sincerely,

Legal Recoveries Specialist

**NOTICE: PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION**

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Total enclosed \$ \_\_\_\_\_

**Moving? Please change your address on the back.**

Capital One Payment Remittance  
Payment Processing